Delivery Policy

The delivery of the purchased eGift Certificate will occur electronically. Once payment is successful, you will receive a payment confirmation. The lucky recipient of the eGift Certificate will receive by email (as provided by you in the payment form) instructions on how to obtain their gift certificate. The eGift Certificate is to be printed by the recipient and redeemed against purchases in any of our stores. So easy and convenient!

Consumer data privacy policy

The Salamander Group recognizes the importance of our customers' privacy. We believe that privacy is more than an issue of compliance—it is one of trust. We manage personal information based on our basic belief in respect for the individual. We collect personal information to improve our clients' shopping experiences. We strive to limit the amount of personal information collected to support the intended purpose of the collection.

We collect personal information when you make an online eGift Certificate purchase from us. The Salamander Group uses your information to:

- Administer surveys, contests, and promotions;
- Help us improve and customize our service offerings, websites, and advertising;
- Send you information about our products, services, and promotions; and
- Protect the security and integrity of our websites and our business.

The Salamander Group does not sell or rent your personal information to third parties. We only disclose your personal information with your prior consent. We may disclose your information under other special circumstances. These include situations when the sharing is necessary to protect the safety, property, or other rights of The Salamander Group, our customers, our employees, or any other person, or where otherwise required by law.

Security Capabilities and Policy

Your data is processed in a secure way for both our customers' protection and also our own.

- 256bit SSL encryption is used for entering credit card information to the website.
- 128bit SSL encryption is used for the communication between the website and the payment gateway.
- Only the last 4 digits of a credit card number remain on record.
- Other credit card details go directly to the payment processor and are not stored.

The Salamander Group's eGift Certificate Terms and Conditions

The Salamander Group's eGift Certificate Terms and Conditions ("Terms and Conditions") are applicable to the shopping-aruba.com website.

Nonrefundable; not for resale. Notwithstanding anything contained in these Terms and Conditions, The

Salamander Group's eGift Certificates are not returnable or refundable for cash. The eGift Certificates are refundable only against store credit. Resale of The Salamander Group's eGift Certificate is strictly prohibited.

Liability.

The balance on any eGift Certificate is solely the liability of The Salamander Group

Not for promotional use.

The Salamander Group's eGift Certificates may be used as personal or business gifts, but may not be used in connection with any marketing, advertising, or other promotional activities (including without limitation via websites, Internet advertisements, email, telemarketing, direct mail, newspaper and magazine advertisements, and radio and television broadcasts) unless you obtain The Salamander Group's prior written approval. Such approval shall be conditioned on, among other things, execution of and compliance with The Salamander Group's standard eGift Certificate license agreement. If you are ordering more than 950 cards or are interested in using the eGift Certificate for any promotional purpose, please email our marketing department and we will contact you within 3 business day, or call us at (297) 592 7030, Monday-Friday, 9:00 a.m.-6:00 p.m (AST).

No affiliation with The Salamander Group. Use of The Salamander Group's name, logo, and trade dress (including any image/likeness of the eGift Certificate) in connection with the purchase or use of The Salamander Group's eGift Certificate is strictly prohibited. Furthermore, the use of The Salamander Group's eGift Certificate in any manner that states or implies that any person, website, business, product, or service is endorsed or sponsored by, or otherwise affiliated with, The Salamander Group or any of its subsidiaries or affiliates is prohibited.

Compliance with laws.

By purchasing The Salamander Group's eGift Certificate, you are certifying and representing to The Salamander Group that the activities in connection with which the eGift Certificate will be used will comply with these Terms and Conditions and all applicable laws, rules, and regulations, and that the eGift Certificate will not be used in any manner that is misleading, deceptive, unfair, or otherwise harmful to consumers or The Salamander Group. In addition, you agree to defend and indemnify The Salamander Group and its subsidiaries and affiliates from and against any claims, expenses, or liabilities made against or incurred by any of them in connection with your use of The Salamander Group's eGift Certificate or violation of any of these Terms and Conditions.

Lost or Stolen Gift Card.

If your eGift Certificate is lost or stolen, immediately contact us at (297) 592 7030. Your eGift Certificate will be canceled, and we will issue a new one for the original amount. Lost or stolen eGift Certificates cannot be replaced without the original online receipt and/or if the lost or stolen eGift Certificate has already been redeemed days prior to your report date. You are solely responsible for keeping the eGift Certificate safe.

The Salamander Group's eGift Certificates

The Salamander Group's eGift Certificates are perfect for special occasions or just simply to treat yourself or someone else. Our eGift Certificates are available in any desired amount and are redeemable at all of our retail stores. Plus they never expire!!